

October 30, 2015

Packing Method Change

Dear Valued Customer:

Thank you for choosing EPSON CORPORATION for your product. EPSON maintains a continuous effort to improve the production and delivery performance of its products.

In North America only, we are reducing the packing contents for environmental and space savings initiatives in a continuous effort to improve the product handling and reduce waste in the supply chain.

1. Products Affected

All reel-packed-products that use the individual box

2. Reel packaged products will no longer be shipped via an individual carton box as is shown below.

Before Inside Box Version 1



Before Inside Box Version 2



After: Both inside box versions above will be eliminated and the reels will be shipped in a master carton only.



3. Reason for the change:

- 1) To reduce the added weight and space of the individual boxes during the shipping process.
- 2) With eliminating the cardboard content we will reduce the impact on the environment.

4. Schedule

Shipping: It will start on February 1, 2016; but it is possible for 1 shipment to have mixed packaging as shown above.

Sincerely yours,