Product Information Dec. 2015



Change of Appearance of RECOM Products

Dear customer.

As part of our continuous improvement process, we are making a cosmetic change to our plastic cased products by embossing the RECOM logo rather than simply laser printing it.

This alteration is part of our counterfeit prevention policy. The cost of new injection moulding tooling will dissuade copyists from making illegal reproduction parts, selling them under our name and damaging our reputation for quality and reliability.

There are no other changes to the product, or to the materials, construction, performance or datasheet specifications whatsoever, so no Product Change Notices will be issued.





Anti-Counterfeit Case with embossed Logo

It is not practical to switch all of our 30,000 products from the original style cases to the new anti-counterfeit designs all at once, so we will gradually switch case designs series-by-series. Once a series has been manufactured in the new case, it will not be manufactured in the standard case again, so eventually the entire portfolio will be copy-protected.

During this change-over period, it is possible to receive both original and anti-counterfeit case design deliveries, but mixed shipments within a single series will be avoided. Please note that we are also taking the opportunity with the new case designs to bring our labelling into a single house style. This is also to meet new labelling standards required by the regulators.

As these changes to appearance are purely cosmetic, both original and copy-protected versions are 100% interchangeable and fully guaranteed by RECOM to be identical in performance and specifications in every aspect.

For further questions, please contact any of our sales teams:

 Europe:
 Tel: +49 6102 883810
 or
 info@recom-international.com

 Asia:
 Tel: +65 62768795
 or
 enquiry@recomasia.com

 North-America:
 Tel: +1 718 855 9710
 or
 admin@recom-power.com

Steve Roberts
Technical Director
RECOM Engineering GmbH, Gmunden, Austria

