

Sensing and Internet of Things
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Freeport, IL 61032
1-815-618-6200
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August 28th, 2017

TTI INC
Shonda Briere

Re: TL/NT -2 product

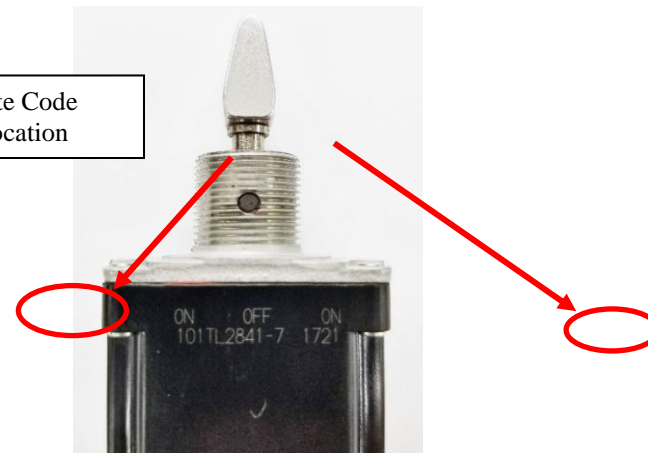
Honeywell International Inc., acting through its Sensing and Internet of Things strategic business unit (“Honeywell S&IoT”), has found a non-conformance in less than 1% of the toggle switches listed in Table 1 below, with date codes of “1725” and “1726”. The non-conformance identified is related to the internal contact of the switch. This nonconformance may or may not manifest and result in a failure, and is not seen in ‘out of the box’ testing. Honeywell requests that you return all products with these date codes held in your inventory. Honeywell will inspect the switches. All conforming switches will be returned to you and any non-conforming switches will be replaced with new stock. Please work with your Customer Service Representative to obtain an RMA.

The date codes of the suspect product are “1725” and “1726”. See photographs below for date code format and location

Table 1
11NT1-2
1NT1-2
1NT1-2G
1TL1-2
1TL1-2D
1TL1-2G
2TL1-2
31NT391-2-B08
31NT391-2-C02



Date Code
Location



Honeywell apologizes for any inconvenience caused by the current situation and appreciates your cooperation in a timely response to minimize disruption to supply chain delivery schedules. Please refer any questions regarding this matter to Gene Ottes, Quality Manager (ph 815-618-6099, e-mail gene.ottes@honeywell.com) or Denise Davila, Global Product Manager (ph 763-954-4821; e-mail denise.davila@honeywell.com). Thank you for your cooperation.

Best regards,

Gene Ottes
Quality Manager, NWIL Campus

Honeywell S&IoT
Denise Davila

Global Product Manager – Transportation
Honeywell S&IoT