

BOURNS®

# Product Update Memo

SENSORS & CONTROLS PRODUCTS

April, 2006

Bourns Manufacturers Representatives  
Corporate Distributor Product Managers  
Americas Sales Team  
Asia Sales Team  
Europe Sales Team

## H-37-2 Lock Washer

The Bourns® Models 3400, 3500/3501, 3540/3541, 3543/3545 and 3590 have a 3/8" diameter bushing and use the H-37-2 lock washer. In a recent review of the bill of materials for these models, a discrepancy was noted in the hardware part number, H-37-7 was listed versus the correct part number H-37-2.



H-37-7

H-37-2

While the H-37-7 lock washer will fit on a 3/8" bushing, the inside diameter of 10 mm is oversized and moves the washer off center when the nut is tightened. Please see the photo below.



H-37-7 washer installed on bracket

The error on the bill of materials has been corrected and the manufacturing plant is now shipping the correct H-37-2 lock washer. We apologize for any inconvenience caused by this error.

If you have any technical questions regarding this notification, please contact one of our FAEs listed below:

Western US and Canada .....	Paul Snow.....	+1-801-985-8500
Eastern US and Canada.....	Zinovia Ross.....	+1-404-241-6574
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For questions related to replacement hardware, please contact the customer service office in your respective region and a representative will enter a replacement hardware order free of charge:

<b>Region</b>	<b>Phone</b>	<b>Fax</b>
Asia-Pacific .....	+886-(0)2-2562-4117 .....	+886-(0)2-2562-4116
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Best Regards,

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